

With another busy storm season underway, PPL Electric Utilities remains prepared

NOAA predicts above-average Atlantic hurricane season for third consecutive year

ALLENTOWN, Pa. (August 2, 2022) – The National Oceanic and Atmospheric Administration (NOAA), for the third consecutive year, has predicted an above-average hurricane season in the Atlantic. And, with storm season well underway, PPL Electric Utilities wants to remind customers it has tools they can use to stay informed during storms, and that the utility is prepared for anything Mother Nature may dish out.

The NOAA recently announced that a likely range of 14 to 21 named storms — those that have wind speeds of 40 miles per hour or higher — are expected in 2022. That prediction also includes the possibility of three to six major hurricanes.

Each year, PPL Electric's 1.4 million customers can expect to be affected in some way by hurricanes, or more commonly their remnants, between June 1 and November 30. Severe weather can bring down trees on poles and wires and sometimes cause power outages. When that happens, PPL Electric is prepared to work safely, and as quickly as possible, around the clock, to get the lights back on.

And while outages do occur, PPL Electric has continued to bolster the reliability of its electric grid and reduce the number of outages customers experience. When an outage occurs, the PPL Electric smart grid senses the problem and automatically reroutes power to get as many customers back up and running as possible, in many cases without the customer even noticing. In fact, since 2015, PPL Electric's advanced, self-healing grid has helped prevent more than 1.4 million customer outages. In 2021 alone, customers experienced 34% fewer outages compared to the average over the prior five years.

PPL Electric has also made it easier than ever for customers to stay informed about their service. Through an automated alert system, customers can receive important service information regarding outages, repair crew status, estimated restoration times and the number of customers affected. Customers can manage their alerts — and choose to receive them when and how they want via text message, phone and email — at ppllectric.com/alerts. Additionally, customers can always report or check the status of an outage online at ppllectric.com/outage.

Ensuring the power is flowing for its customers remains a focus for PPL Electric. Innovations like the smart grid are helping PPL Electric to continue to build the safer, more reliable utility of the future, today. For more information on what PPL Electric is doing to innovate and improve grid reliability, visit ppllectric.com/reliability.

PPL Electric Utilities delivers safe, reliable and affordable electricity to more than 1.4 million homes and businesses in eastern and central Pennsylvania. It regularly ranks among the country's best utility companies for reliability and customer satisfaction. PPL Electric Utilities is a major employer and an active supporter of the communities it serves. It is a part of the PPL Corporation (NYSE: PPL) family of companies. Visit ppllectric.com or connect on social media via [Facebook](#), [Twitter](#) and [Instagram](#) for energy efficiency tips, bill help information, guidance on shopping for an electricity supplier, storm updates and more.

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