

Application window for energy bill assistance through LIHEAP extended

Customers encouraged to take action now.

ALLENTOWN, Pa. (April 8, 2026) – The application window for PPL Electric Utilities customers seeking federal assistance to help with their electric bills has been extended through Wednesday, May 8.

The federal Low-Income Home Energy Assistance Program (LIHEAP) provides grants to households to help with home heating bills or to pay off past-due balances to prevent a shut-off. Customers who meet income guidelines should apply as soon as possible. Importantly, customers don't need to have a past-due balance to apply for a cash grant.

"We understand some customers may be facing financial struggles," said Rodman Moore, Director of Customer Programs at PPL Electric Utilities. "That's why we offer many programs and tools to help customers manage their energy costs and save money. LIHEAP is a great option to help make their bills as affordable as possible."

Since the start of the 2025-2026 LIHEAP season, more than 18,800 customers have already received over \$6.5 million from LIHEAP.

LIHEAP offers up to \$2,000 in grants to help homeowners and renters with heating bills. Learn more and find out if you're eligible at ppllectric.com/liheap.

Additional bill assistance programs

When it comes to bills, everyone can use a little help sometimes. That's why PPL Electric Utilities offers a variety of assistance programs for customers:

- [OnTrack](#) – offers fixed monthly payments and referrals to energy-saving programs. If customers have a past-due balance, OnTrack also offers debt forgiveness.
- [WRAP](#) – provides energy-saving products and services to help eligible customers reduce their electricity use, leading to lower bills.
- [Operation HELP](#) – provides cash grants to customers struggling to pay their electric bills.
- [Payment arrangements](#) – help customers pay down an overdue balance over time.
- [Budget billing](#) – averages a customer's electric use over the entire year and then smooths out bills so they're more predictable.
- [Bill due date flexibility](#) – customers current with their payments can pick their monthly bill due date to better fit with their income schedule.

To find out about PPL Electric's programs, visit ppllectric.com/BillHelp. Customers can apply online or call 1-800-342-5775 for more information.

About PPL Electric Utilities

PPL Electric Utilities delivers safe, reliable and affordable electricity to about 1.5 million homes and businesses in eastern and central Pennsylvania. It regularly ranks among the country's best utility companies for reliability and customer satisfaction. PPL Electric Utilities is a major employer and an active supporter of the communities it serves. It is a part of the PPL Corporation (NYSE: PPL) family of companies. Visit ppllectric.com or connect on social media via [Facebook](#), [X](#) and [Instagram](#) for energy efficiency tips, bill help information, guidance on shopping for an electricity supplier, storm updates and more.

For further information: PPL Electric Utilities; 610-774-5997