Plans underway as PPL Electric Utilities prepares for another wind and rain event

Utility adds lineworkers to assist in restoration efforts; encourages customers to stay connected and be prepared for potential outages

ALLENTOWN, Pa. (Apr. 11, 2024) – PPL Electric Utilities has been closely monitoring the forecast for another series of wind and rain events, which is expected to arrive in eastern and central Pennsylvania later today. Current models indicate the storm could cause damage to the electrical system, with winds potentially gusting over 40 mph and rainfall of up to 1.5 inches. While the rains are expected to taper off on Friday, high winds are forecast through Saturday evening.

"The start of 2024 has presented no shortage of challenging weather events for our region," said PPL Electric Utilities President Christine Martin. "The forecasted rainfall and high winds over the next few days can cause damage, leading to power outages. And while these weather events continue to come our way, we want our customers to know we are ready to respond as safely and efficiently as possible – our storm response plans are activated, and we have secured additional resources to assist in necessary restoration efforts."

PPL Electric's storm response includes:

- Activating storm teams with additional personnel working in the field, control centers and customer service across its 29-county service territory.
- Implementing 16-hour shifts staggered for around-the-clock coverage.
- Bringing in more than 600 lineworkers from outside our company to assist in restoration efforts should they be needed.

As PPL Electric continues to monitor and prepare for the storm, the company offers the following tips and reminders to help customers prepare and stay safe.

Stay Connected:

- Report power outages online at pplelectric.com or text "Outage" to TXTPPL (898775).
- Follow PPL Electric on Facebook, X and Instagram for restoration updates.
- Check the status of an outage as well as estimated restoration times online at pplelectric.com/outage.
- Sign up for alerts to stay connected and receive outage updates at pplelectric.com/alerts.

Get Prepared:

- Make sure mobile devices are fully charged before a storm event.
- Have an emergency kit with food, water, medication and any pet supplies needed.
- People who have medical conditions requiring electricity should create a plan in case of an outage or emergency.
- Check on elderly family members, neighbors and others who may need assistance during an outage period.

Stay Safe:

- Should you encounter a downed wire at any time, assume it's energized and stay away. Report downed wires to PPL Electric or local emergency response agencies.
- If using a portable generator during a power outage, never operate the generator in an enclosed area, like a garage, where deadly carbon-monoxide fumes could accumulate.
- Remember that candles can start fires. Always use flashlights instead.
- If you lose power, turn off any appliances that were on when the power went off.
- For your safety and ours, please keep a safe distance from our crews.

About PPL Electric Utilities

PPL Electric Utilities delivers safe, reliable and affordable electricity to nearly 1.5 million homes and businesses in eastern and central Pennsylvania. It regularly ranks among the country's best utility companies for reliability and customer satisfaction. PPL Electric Utilities is a major employer and an active supporter of the communities it serves. It is a part of the PPL Corporation (NYSE: PPL) family of companies. Visit pplelectric.com or connect on social media via Facebook, X and Instagram for energy efficiency tips, bill help information, guidance on shopping for an electricity supplier, storm updates and more.

#

Note to Editors: Visit our media website at www.pplnewsroom.com for additional news and background about PPL Corporation.

For further information: (610) 774-5997

https://news.pplweb.com/PPL-Electric-Utilities-prepares-for-another-wind-and-rain-event