PPL Electric Utilities restoring power after severe weather

Company has over 1,000 personnel working around the clock to restore power.

ALLENTOWN, Pa. (Nov. 27, 2026) – PPL Electric Utilities has restored power to more than 108,500 customers since severe weather impacted the region on Thanksgiving. Crews continue to work around the clock to repair extensive damage and restore power for the more than 73,000 customers without power.

The company secured additional resources through mutual assistance and from PPL Corporation's other electric utilities and has deployed these additional crews and field personnel across eastern and central Pennsylvania. The team continues to assess damage, remove downed trees and limbs and restore power following damage caused by heavy rain and gusting winds that reached nearly 60 mph.

"Our crews are making steady progress, but we recognize there is significant work ahead," said Ed Harakel, Vice President of Field Operations at PPL Electric Utilities. "We understand how difficult it is to be without power, especially over a holiday weekend. With additional crews working across our service territory, we are focused on restoring every customer as safely and quickly as possible."

PPL Electric prepared for the storm by securing additional crews and personnel as part of the company's emergency response operations. This includes over 1,000 personnel responding, including both field-based and back-office emergency response operations across its service territory.

As restoration progress continues, PPL Electric will update estimated restoration times on its outage map. Due to the extent of damage, the company expects this to be a multi-day restoration effort. As always, the safety of customers, communities, first responders and crews is the company's top priority as we work to restore power. Assume all downed wires are energized and stay away. Report downed wires to PPL Electric or local emergency response agencies immediately.

Customers are urged to stay safe and connected:
Stay Connected

- Report power outages online at pplelectric.com or text "Outage" to TXTPPL (898775).
- Download the PPL Electric Utilities mobile app.
- Follow PPL Electric on Facebook, X and Instagram for restoration updates.
- Check the status of an outage as well as estimated restoration times online atpplelectric.com/outage.
- Sign up for alerts to stay connected and receive outage updates atpplelectric.com/alerts.

Stay Safe

- If using a portable generator during a power outage, never operate the generator in an enclosed area, like a garage, where deadly carbon monoxide fumes could accumulate.
- Check on elderly family members, neighbors and others who may need assistance during an outage period.
- Remember that candles can start fires. Always use flashlights instead.
- If you lose power, turn off any appliances that were on when the power went off.
- For your safety and ours, please keep a safe distance from our crews.

Customers without power as a result of the storms can purchase up to three gallons of water and three 10-pound bags of ice per day from any local vendor and will be reimbursed via a bill credit. Customers should mail itemized receipts, along with their account number, to: PPL Electric Utilities, Attn: Ice and Water, 827 Hausman Road, Allentown, PA 18104.

For updates on storm restoration progress, please visit pplelectric.com or download the PPL Electric mobile app.

About PPL Electric Utilities
PPL Electric Utilities delivers safe, reliable and affordable electricity to about 1.5 million homes and businesses in eastern and central Pennsylvania. It regularly ranks among the country's best utility companies for reliability and customer satisfaction. PPL Electric Utilities is a major employer and an active supporter of the communities it serves. It is a part of the PPL Corporation

(NYSE: PPL) family of companies. Visit pplelectric.com or connect on social media via Facebook, X and Instagram for energy efficiency tips, bill help information, guidance on shopping for an electricity supplier, storm updates and more.

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