

PPL Electric Utilities will attend customer assistance event in Scranton

ALLENTOWN, Pa. (May 5, 2026) – PPL Electric Utilities will attend a free customer assistance event on Wednesday, May 6, to share with PPL Electric customers all available assistance programs and eligibility guidelines that qualify them for support with their electric bills.

The event will be held from 10 a.m. to 2 p.m. at The Salvation Army, 500 S. Washington Ave., Scranton, PA 18505.

PPL Electric representatives will be available to answer questions about payment assistance programs, including the Low-Income Home Energy Assistance Program (LIHEAP), which ends May 8, as well as Operation HELP and OnTrack. Support will also be available to help customers with the application process.

Customers who plan to attend should bring proof of identification, proof of income for residents in their household and their bill account numbers.

Customers who are unable to attend can learn more about PPL Electric's payment plans and assistance programs at ppllectric.com/BillHelp.

About PPL Electric Utilities

PPL Electric Utilities delivers safe, reliable and affordable electricity to about 1.5 million homes and businesses in eastern and central Pennsylvania. It regularly ranks among the country's best utility companies for reliability and customer satisfaction. PPL Electric Utilities is a major employer and an active supporter of the communities it serves. It is a part of the PPL Corporation (NYSE: PPL) family of companies. Visit ppllectric.com or connect on social media via [Facebook](#), [X](#) and [Instagram](#) for energy efficiency tips, bill help information, guidance on shopping for an electricity supplier, storm updates and more.

For further information: PPL Electric Utilities Media Line, 610-774-5997

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