

PPL Electric reminds customers: 'tis the season for safety

Company provides safety tips and services to help customers manage costs, save energy

ALLENTOWN, Pa. (Dec. 11, 2025) – The holidays are a time for friends, family and appreciating all there is to be thankful for. As the festive season approaches, PPL Electric Utilities is encouraging customers to keep safety top of mind while celebrating. Whether decorating your home inside or outside, give yourself the gift of a safe holiday season.

According to the [National Fire Protection Association](#), electrical cords or lighting equipment were involved in 40% of home holiday tree fires, and nearly one in five were started by decorative lights.

Here are eight tips to help you and your loved ones stay safe while enjoying the holiday season:

- Check light strands; throw out any strands that are damaged and replace them with LED bulbs. Check wall sockets, wires and connections to make sure they're in good, working order.
- Place decorations and trees at least three feet from heat sources like fireplaces, portable heaters, radiators and candles. If using candles, blow them out when you leave the room or go to sleep.
- Inspect your cords to make sure they're marked for proper use. Use plastic or insulated clips to secure your cords. Avoid using nails, screws or tacks. Avoid running extension cords under rugs or in high traffic areas.
- If you have a natural tree, water it frequently to keep it fresh. The heat from incandescent bulbs can ignite a dry tree. If you have incandescent bulbs, consider switching to more energy-efficient LED bulbs.
- Be mindful of your electrical load. While some of us may enjoy big, beautiful and bright displays, overloading can cause fires. Follow manufacturer guidelines for how many sets of lights can be safely connected to your outlets and extension cords.
- When decorating outdoors, always carry ladders parallel to the ground and look up for power lines before setting up your ladder.
- Always hang your decorations during daylight hours.
- At night, make sure to turn your holiday lights and decorations off before leaving home and going to bed.

Additionally, PPL Electric reminds customers that it offers a variety of programs and tools to help save energy, manage bills and access financial assistance:

- **Direct support:** Eligible customers can receive direct assistance through [Operation HELP](#) and [LIHEAP](#).
- **Budget billing and flexible payment plans:** Spread your electricity costs throughout the year for more predictable monthly bills or choose a due date that fits your budget.
- **OnTrack:** Offers fixed monthly payments to income-eligible customers and referrals to energy-saving programs. Debt forgiveness is also available for customers with a past-due balance.
- **Energy-saving tools and programs:** Access free or low-cost programs and rebates, including virtual energy audits and personalized energy-saving tips.
- **Payment assistance:** Whether facing short-term hardship or long-term financial challenges, we offer payment plans and assistance programs for all customers, regardless of income.

More information on these programs, as well as other energy-saving tools, can be found at ppllectric.com/SeasonalSavings.

About PPL Electric Utilities

PPL Electric Utilities delivers safe, reliable and affordable electricity to about 1.5 million homes and businesses in eastern and central Pennsylvania. It regularly ranks among the country's best utility companies for reliability and customer satisfaction. PPL Electric Utilities is a major employer and an active supporter of the communities it serves. It is a part of the PPL Corporation (NYSE: PPL) family of companies. Visit ppllectric.com or connect on social media via [Facebook](#), [X](#) and [Instagram](#) for energy efficiency tips, bill help information, guidance on shopping for an electricity supplier, storm updates and more.

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