

Rhode Island Energy investments improve reliability and reduce power outages

PROVIDENCE, R.I. (August 4, 2026)— Rhode Island Energy (RIE) is continuing to strengthen its electric system through targeted investments designed to reduce outages and improve reliability for customers across the Ocean State.

Earlier this month, recent improvements to the energy grid helped keep the power on for nearly 5,000 Rhode Islanders during three separate outage events. Using automated technology or "smart switches" that can quickly detect issues and redirect power, RIE was able to automatically restore service on average in about one minute in each instance. These enhancements are part of the company's broader efforts to deliver safe, reliable service to homes and businesses across Rhode Island.

"Our customers depend on reliable service every day, and we're focused on delivering exactly that," said Michele Leone, Chief Operating Officer at Rhode Island Energy. "By continuing to invest in our electric system, we're reducing the number of customers affected by outages and restoring service faster when interruptions do occur."

Across Rhode Island, RIE is continuing to modernize its electric system, expanding tools and technologies that automatically respond to issues and minimize disruption. Exemplified by the success of PPL in Pennsylvania, these investments are helping to create a more resilient grid that can better withstand everyday challenges and respond to outages more efficiently.

For customers, these improvements translate to fewer outages, shorter interruptions, and less disruption to daily life. RIE is focused on building a stronger, more reliable energy system that supports customers and communities now and in the future.

About Rhode Island Energy

Rhode Island Energy provides essential energy services to over 770,000 customers across Rhode Island through the delivery of electricity and natural gas. Our team of more than 1,300 employees is dedicated to helping Rhode Island customers and communities thrive, while supporting the transition to a cleaner energy future. Rhode Island Energy is part of the PPL Corporation (NYSE: PPL) family of companies addressing energy challenges head-on by building smarter, more resilient, and more dynamic power grids and advancing sustainable energy solutions.

For more information visit www.RIEnergy.com and stay connected on [Instagram](#), [LinkedIn](#), [Facebook](#), and [X](#).

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