

# Last chance to apply for electric bill help through LIHEAP

- **Applications for federal assistance grants being accepted; customers should take action now.**
- **PPL Electric Utilities offers a variety of bill assistance programs to help customers.**

**ALLENTOWN, Pa. (March 5, 2024)** – Federal assistance for PPL Electric Utilities customers to help with their electric bill is still available, but time is running short. Customers should take action now.

The federal government's Low-Income Home Energy Assistance Program (LIHEAP) provides grants to households to help with home energy bills or to pay off past-due balances. Customers who meet income guidelines should apply as soon as possible. Importantly, customers don't need to have a past-due balance to apply.

"With increasing costs for many of our daily necessities and the colder winter temperatures, we understand our customers may be facing financial struggles," said Melinda Stumpf, director of Customer Programs at PPL Electric Utilities. "We want to help our customers stay safe and comfortable throughout this season, and we're here to help."

LIHEAP offers up to \$2,000 in grants to help homeowners and renters with winter heating bills. Learn more and find out if you're eligible at [ppllectric.com/liheap](https://ppllectric.com/liheap).

## Additional bill assistance programs

When it comes to bills, everyone can use a little help sometimes. That's why PPL Electric Utilities offers a variety of assistance programs for customers:

- **OnTrack** – offers fixed monthly payments and referrals to energy-saving programs. If customers have a past-due balance, OnTrack also offers debt forgiveness.
- **WRAP** – helps reduce monthly electricity use, leading to lower bills for eligible customers.
- **Operation HELP** – provides cash grants to customers struggling to pay their electric bills.
- **Payment arrangements** – help customers pay down an overdue balance over time.
- **Budget billing** – averages a customer's electric use over the entire year and then smooths out bills so they're more predictable.
- **Bill due date flexibility** – for customers up to date with bills, they can pick the monthly bill due date to better fit with their income schedule.

To find out about PPL's programs, visit [ppllectric.com/billhelp](https://ppllectric.com/billhelp). Customers can apply online or call 1-800-342-5775 for more information.

## About PPL Electric Utilities

PPL Electric Utilities delivers safe, reliable and affordable electricity to about 1.5 million homes and businesses in eastern and central Pennsylvania. It regularly ranks among the country's best utility companies for reliability and customer satisfaction. PPL Electric Utilities is a major employer and an active supporter of the communities it serves. It is a part of the PPL Corporation (NYSE: PPL) family of companies. Visit [ppllectric.com](https://ppllectric.com) or connect on social media via Facebook, Twitter and Instagram for energy efficiency tips, bill help information, guidance on shopping for an electricity supplier, storm updates and more.

*Note to Editors: Visit our media website at <https://news.pplweb.com/> for additional news and background about PPL Corporation.*

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