

# PPL Electric Utilities Preparing for a Winter Storm

**All storm response personnel getting ready; utility workers from Kentucky headed north to respond if needed**

## PPL Electric Utilities

PPL Electric Utilities is preparing for a winter storm expected to arrive later today (2/8) and last into midday Saturday (2/9) to safely respond to customers who may lose service due to accumulating ice and snow.

“We take every storm seriously and prepare so that we can respond effectively and safely to our customers,” said David Bonenberger, vice president of Distribution Operations for PPL Electric Utilities. “With each storm, we’ve improved our systems and refined our processes. We’ll do all we can to keep our customers and the public informed.”

To prepare for the coming winter weather, PPL Electric Utilities is taking the following actions:

- Activating the company’s central Emergency Command Center at 8 a.m today to coordinate systemwide preparations and response and regional emergency response centers with their operating and support staff.
- Alerting all storm response personnel to prepare for extended shifts and around-the-clock operations Friday through Saturday and holding all contractors working on the system to be available for support.
- Calling up 100 utility workers from its sister utilities in Kentucky, Louisville Gas and Electric and Kentucky Utilities, to arrive Friday afternoon to assist in power restoration efforts, if needed.

Customers are advised to contact PPL Electric Utilities if they lose service – 1-800-DIAL-PPL (1-800-342-5775) or [www.pplelectric.com/outage](http://www.pplelectric.com/outage). Many customers assume we know about their power outage, and the company does not always know. The more information from customers, the better we can respond. It’s vital to hear from customers who lose power so we can better evaluate the damage and prioritize our response.

PPL Electric Utilities, a subsidiary of PPL Corporation (NYSE: PPL), provides electric delivery services to about 1.4 million customers in Pennsylvania and consistently ranks among the best companies for customer service in the United States. More information is available at [www.pplelectric.com](http://www.pplelectric.com).

For further information: PPL Media Relations, 610-774-5997

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