

How You Can Handle Outage Recovery Following Severe Weather

(LOUISVILLE, Ky.) — September is National Preparedness Month, and Louisville Gas and Electric and Kentucky Utilities Company offer four proactive steps to take in advance of and following severe weather.

- **Make a kit** — Having an emergency preparedness kit ready in advance for each member of the family can help make responding to an emergency less stressful and more organized. In addition, consider carrying a kit in the trunk of a vehicle for emergencies. Visit ready.gov to find a list of suggested items to include, such as a first-aid kit, crank-powered flashlights, whistles, batteries, prescription medicines, blankets, bottled water, can opener, cash and a weather radio.
- **Keep informed** — During outage situations, LG&E and KU provide near real-time outage information through the utilities' automated phone system, online outage map and outage map app through a variety of mobile devices.
- **Tell LG&E and KU about it** — Reporting downed power lines, hazardous conditions and power outages immediately can help the utilities more quickly isolate areas impacted during severe weather. KU customers should call 1-800-981-0600. Speed dial "1-1-2" to quickly navigate through the automated phone system and report the situation. Follow us on [Twitter](#) and [Facebook](#) for information updates.
- **Safety comes first** — Always assume any downed wire is an energized power line. Stay away from the area and report it immediately.

Visit lge-ku.com/storm for additional preparedness tips and safety information.

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Louisville Gas and Electric Company and Kentucky Utilities Company, part of the PPL Corporation (NYSE: PPL) family of companies, are regulated utilities that serve a total of 1.2 million customers and have consistently ranked among the best companies for customer service in the United States. LG&E serves 321,000 natural gas and 397,000 electric customers in Louisville and 16 surrounding counties. KU serves 543,000 customers in 77 Kentucky counties and five counties in Virginia. More information is available at www.lge-ku.com and www.pplweb.com.

For further information: LG&E and KU, 502-627-4999 (Toll-free: 888-627-4999)

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