

PPL Electric Utilities Gives \$250,000 In Winter Help For The Needy

Operation HELP, community agencies to benefit

PPL Electric Utilities

Less fortunate residents in PPL Electric Utilities' service area will be getting some extra help from the utility as winter officially gets underway.

Company President Gregory N. Dudkin announced Monday (12/22) that \$250,000 will be donated, with \$200,000 of the total going to the utility's Operation HELP hardship fund that provides emergency financial aid to pay heating bills for families with financial hardship. The remaining \$50,000 will be divided among 10 social service organizations.

"We've always believed that we play a role that goes beyond being the electric delivery company for central and eastern Pennsylvania," Dudkin said. "Our employees live, work and volunteer in the communities we serve, and we feel an obligation to help where we can."

The donation is the second of its kind this year. In February, as brutally cold weather gripped the region, the utility pledged an additional \$250,000 to its Operation HELP hardship fund and shared \$50,000 among various food banks. Both donations are from PPL Corporation shareowner funds and not customer rates.

A little more than a quarter of PPL Electric Utilities' customers are estimated to be low-income, a rate that is in line with most other electric utilities in Pennsylvania.

The community organizations receiving \$5,000 each are:

- Water Street Ministries, Lancaster
- Interfaith Shelter, Harrisburg
- Weinberg Food Bank, Hazleton
- St. Francis of Assisi Soup Kitchen, Scranton
- Shepherd House Food Pantry, Lehighton
- Honesdale Communities that Care, Honesdale
- New Bethany Ministries, Bethlehem
- Salvation Army, Allentown
- Central Pennsylvania Food Bank, Williamsport
- AGAPE, Bloomsburg

PPL Electric Utilities, a subsidiary of PPL Corporation (NYSE: PPL), provides electric delivery services to about 1.4 million customers in Pennsylvania and has consistently ranked among the best companies for customer service in the United States. More information is available at www.pplelectric.com.

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