

# LG&E Ranks Highest in Midwest for Midsize Natural Gas Service

## Utility earns top honors in residential natural gas customer satisfaction

(LOUISVILLE, Ky.) – Louisville Gas and Electric Company was named today as the top ranking mid-sized natural gas utility in the Midwest region. The prestigious honor was awarded by global market research company J.D. Power as a result of the company's newly released 2016 Gas Utility Residential Customer Satisfaction Study.

The survey collects responses from interviews conducted in four phases — from September 2015 to July 2016 — with residential customers of 82 large and mid-size gas utilities across the U.S. The sampling collectively represents 62,757 households throughout the nation.

“Our energies go to serving you’ is more than just our tagline; it’s a reflection of our employees’ commitment to provide the best possible service to our customers every day,” said LG&E Chairman, CEO and President Vic Staffieri. “This honor serves as a reminder of our steadfast dedication to that commitment as we carry this positive momentum forward through 2016 and beyond.”

For detailed information about the survey results, view the full text of the [J.D. Power press release](#).

For further information: call the LG&E and KU media hotline at 502-627-4999.

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