

# **Isabel Update, Sept. 21, 12:00 p.m.: Approximately 500 Line Crews Cleaning Up PPL System**

PRNewswire  
ALLENTOWN, Pa.

This news release is an update of PPL Electric Utilities efforts to restore electricity to customers affected by Tropical Storm Isabel.

Situation: PPL has restored power to more than 400,000 customers since Tropical Storm Isabel passed through its 29-county service territory on Thursday night. The company is using a massive force of about 500 line crews working around the clock to accomplish the record-setting restoration. PPL has a total of 1,500 employees and contractors involved in the work.

A storm event is considered large if it causes more than 1,000 individual cases of necessary system repairs. Isabel has caused about 4,200 cases of trouble.

Most PPL customers are expected to be back in service by Sunday evening. Some areas will not be restored until early next week because of the volume of trouble cases.

The following is a list of estimated restoration times for all customers by region:

Lehigh Region:  
(Including Bethlehem, Allentown)  
Sunday afternoon

Bucks and Montgomery Region:  
Late Sunday evening

Scranton/Wilkes-Barre Region:  
Early Sunday afternoon

Pocono Region:  
(Including Monroe, Pike, and Wayne counties)  
Monday afternoon

Hazleton/Carbon County/Schuylkill County Region:  
Monday evening

Susquehanna Region:  
(Including Lycoming, Snyder, Northumberland, Montour, Columbia, and Clinton counties)  
Monday evening

Harrisburg Region:  
(Including Dauphin, Cumberland, Juniata and Perry counties)  
Late Monday evening

Lancaster Region:  
(Including York, Berks, Chester and Lebanon counties)  
Late Tuesday evening

PPL crews will continue to work around the clock to restore power. It is important to remember that these are estimated

restoration times. These regions could receive power earlier than this forecast.

Customers Restored: 455,000 as of 12:00 p.m. EDT Sunday (9/21)

Customers Without Power: 43,000 as of 12:00 p.m. EDT Sunday (9/21)

Affected Areas: The entire 29-county service area of PPL Electric Utilities in eastern and central Pennsylvania has been affected.

Number of Repairs Pending: 2,032

Cause of Outages: Fallen trees and tree limbs.

Additional Information: Outage figures are updated continuously on PPL's news media Web site: [www.pplnewsroom.com](http://www.pplnewsroom.com). The Web site also lists contact information for each part of the company's service area.

Customers should call PPL Electric Utilities' toll free number, 800-342-5775 (800-DIAL PPL) to report outages, fallen wires or special needs.

SOURCE: PPL Corporation

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Web site: <http://www.pplweb.com/>  
<http://www.pplnewsroom.com/>

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