

# Isabel Update, Sept. 21, 4:30 a.m.: Overnight Work Further Reduces Outage Numbers

PRNewswire-FirstCall  
ALLENTOWN, Pa.

This news release is an update of PPL Electric Utilities efforts to restore electricity to customers affected by Tropical Storm Isabel.

Situation: PPL and contract line crews made significant progress yesterday (9/20) increasing the number of restored customers to 456,300. More than 450 crews have been working in shifts around the clock in the restoration effort.

A storm event is considered large if it causes more than 1,000 individual cases of necessary system repairs. Isabel has caused about 4,200 cases of trouble.

Most PPL customers are expected to be back in service by Sunday evening. Some areas will not be restored until early next week because of the volume of trouble cases.

The following is a list of estimated restoration times for all customers by region:

Lehigh Region:  
(Including Bethlehem, Allentown)  
Sunday afternoon

Bucks and Montgomery Region:  
Late Sunday evening

Scranton/Wilkes-Barre Region:  
Early Sunday afternoon

Pocono Region:  
(Including Monroe, Pike, and Wayne counties)  
Late Sunday evening

Hazleton/Carbon County/Schuylkill County  
Region:  
Monday evening

Susquehanna Region:  
(Including Lycoming, Snyder, Northumberland,  
Montour, Columbia, and Clinton counties)  
Late Tuesday evening

Harrisburg Region:  
(Including Dauphin, Cumberland, Juniata and  
Perry counties)  
Late Monday evening

Lancaster Region:  
(Including York, Berks, Chester and Lebanon  
counties)

Tuesday evening

PPL crews will continue to work around the clock to restore power. It is important to remember that these are estimated restoration times. These regions could receive power earlier than this forecast.

Customers Restored: 456,000 as of 4:30 a.m. EDT Sunday (9/21)

Customers Without Power: 36,000 as of 4:30 a.m. EDT Sunday (9/21)

Affected Areas: The entire 29-county service area of PPL Electric Utilities in eastern and central Pennsylvania has been affected.

Number of Repairs Pending: 2,085

Cause of Outages: Fallen trees and tree limbs.

Additional Information: Outage figures are updated continuously on PPL's news media Web site: [www.pplnewsroom.com](http://www.pplnewsroom.com). The Web site also lists contact information for each part of the company's service area.

Customers should call PPL Electric Utilities' toll free number, 800-342-5775 (800-DIAL PPL) to report outages, fallen wires or special needs.

NOTES TO EDITORS: During storm emergencies, reporters can view updated PPL Electric Utilities storm information by visiting our news Web site at [www.pplnewsroom.com](http://www.pplnewsroom.com). The StormOutage feature provides system-wide and regional information.

SOURCE: PPL Corporation

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Web site: <http://www.pplweb.com/>  
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