

# PPL Electric Utilities restores service to 91,000 customers, continues work to return power to additional 5,200

## **Situation:**

PPL Electric Utilities crews and support personnel are directing their attention to restoring service to the remaining customers in northeastern Pennsylvania affected by Tuesday's snow storm, which brought heavy, wet snow throughout portions of Lackawanna, Wayne, Pike, Monroe and Luzerne counties and produced strong winds that brought down trees and power lines.

Crews have faced difficult conditions, including broken, snow-laden trees still full of leaves, since Tuesday and into today. The storm resulted in more than 1,000 cases of damaged power lines and equipment through the company's 29-county service territory. PPL Electric Utilities continued to receive calls Wednesday night from customers reporting new outages as a result of the weather. The bulk of the damage and outages were in Lackawanna, Wayne, Pike, Monroe and Luzerne counties.

PPL Electric Utilities' customers without power can receive water and ice for free. [Click here for a list of locations.](#)

PPL Electric Utilities has relocated hundreds of additional linemen and support personnel to assist efforts in northeastern Pennsylvania.

## **Customers Restored:**

91,000 as of 7 a.m. Thursday (10/30)

## **Customers Without Power:**

5,200 as of 7 a.m. Thursday (10/30)

## **Number of Jobs Pending:**

321 as of 7 a.m. Thursday (10/30)

## **Estimated Restoration Time:**

Customers in Lackawanna, Wayne, Pike, Monroe and Luzerne counties are expected to have their service restored by about 11 p.m. tonight (10/30), although many will have their power restored before then.

Power has been restored to most other customers affected by the storm in other regions of the company's service territory.

## **Additional Information:**

PPL Electric Utilities is making outreach phone calls to customers who are expected to be without electricity for 24 hours or more, to keep them updated about the status of recovery work and identify any special needs they may have.

PPL Electric Utilities has arranged with selected stores in the Poconos to make drinking water and ice for food preservation available at no cost to customers who are without power.

Customers with special needs should call PPL Electric Utilities' toll-free number at 1-800-342-5775. Customers should stay away from downed wires and assume that any fallen wire is energized.

During storm emergencies, reporters can view updated PPL Electric Utilities storm information by visiting our news Web site at [www.pplnewsroom.com](http://www.pplnewsroom.com). The Storm Outage feature provides systemwide and regional information.

