

# PPL Electric Utilities restores service to 71,000 customers, continues work to return power to additional 13,000

## **Situation:**

PPL Electric Utilities crews and support personnel are continuing their work to restore power to customers affected by the unseasonal storm that dumped heavy, wet snow throughout portions of northeastern Pennsylvania and produced strong winds that brought down trees and power lines.

Crews faced difficult conditions, including broken, snow-laden trees, throughout the day Tuesday and into the night. The storm resulted in 571 cases of damaged power lines and equipment through the company's 29-county service territory. PPL Electric Utilities is continuing to receive calls from customers reporting new outages as a result of the weather. The bulk of the damage and outages were in Lackawanna, Wayne, Pike, Monroe and Luzerne counties.

PPL Electric Utilities' customers without power can receive water and ice for free. [Click here for a list of locations.](#)

PPL Electric Utilities has relocated hundreds of additional linemen and support personnel to assist efforts in northeastern Pennsylvania.

## **Customers Restored:**

71,000 as of 4 p.m.

## **Customers Without Power:**

13,000 as of 4 p.m.

## **Number of Jobs Pending:**

454 as of 4 p.m.

## **Estimated Restoration Time:**

Small numbers of customers still without power in the Lehigh Valley, Wilkes-Barre, Lancaster and Harrisburg should have their service restored by this evening. All customers in the Scranton area affected by the storm are expected to have their power back late tonight. Work will continue into Thursday night to get power back on for customers in the Poconos, although many will have their power restored before then.

## **Additional Information:**

PPL Electric Utilities is making outreach phone calls to customers who are expected to be without electricity for 24 hours or more, to keep them updated about the status of recovery work and identify any special needs they may have.

PPL Electric Utilities has arranged with selected stores in the Poconos to make drinking water and ice for food preservation available at no cost to customers who are without power. For a list of locations where water and ice are available, [click here](#).

Customers with special needs should call PPL Electric Utilities' toll-free number at 1-800-342-5775. Customers should stay away from downed wires and assume that any fallen wire is energized.

For further information: contact Ryan Hill, 610-774-5997 or [rwhill@pplweb.com](mailto:rwhill@pplweb.com)