

PPL crews working under severe conditions to restore power to customers; Harrisburg area hit hard by ice and snow

Situation: Line crews and support personnel from PPL Electric Utilities have worked in treacherous weather conditions throughout the day Sunday (12/16) to repair damage to poles, wires and equipment, and restore electric service to more than 60,000 customers in eastern and central Pennsylvania.

The company continues to receive new reports of power outages, making it difficult to assess at this time when service will be restored to all affected customers. PPL Electric Utilities is estimating that some customers may be without electricity for three or four days, although many will be restored by the end of day Monday (12/17), as crews continue to make progress.

PPL Electric Utilities is working with emergency management agencies in the hardest hit areas, particularly the Harrisburg area, to arrange shelter for customers with special needs.

Customers Restored: 41,295 as of 3 p.m.

Customers Without Power: 66,039 as of 3 p.m.

Affected Areas: South central Pennsylvania is the hardest hit areas, particularly the Harrisburg area. Crews also are responding to damages in the Lancaster, Allentown and Pocono areas.

PPL Electric Utilities has begun contacting customers who may be without electricity for an extended period of time, and is arranging to provide water and food for those customers, and shelter for those who need it.

Cause of Outages: Severe ice and snow build up on trees and power lines. With the heavy buildup, tree limbs fall into power lines, causing the lines to break and short circuit. Customers should stay away from any downed power lines, treat them as if they were live, and contact PPL at 1-800-342-5775.

Restoration Time: Most customers are expected to be back in service by the end of day Monday (12/17). Some customers may be without electricity until late Wednesday.

Additional Information: Customers with special needs should call PPL Electric Utilities' toll 1-800-342-5775.

For further information: contact Carl P. Mann, 610-772-5579 or cpmann@pplweb.com

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