

# PPL Electric Utilities restoring power after ice and snow storm

PPL Electric Utilities has mobilized all available employees and contractors to restore power to customers affected by the ice and snow storm Saturday night through Sunday morning (12/16).

As of 10 a.m. Sunday, about 75,000 customers are without power. The hardest hit area is Harrisburg with about 25,000 customers out of service. Service restoration in this area may extend into late Monday or early Tuesday. PPL Electric Utilities is working with local emergency management authorities to arrange shelter for customers with special needs or who could have an extended outage.

"We are using every available person to assess damage and restore power," said John Fogarty, vice president-Distribution Operations. "We had crews scheduled and ready in anticipation of this storm and we will work around the clock to get the power back on."

The cause of most of the outages is snow and ice buildup on trees and power lines. With the heavy buildup, tree limbs fall onto power lines, causing the lines to break or short circuit.

"Customers should stay away from any downed power lines, treat them as if they were live, and contact PPL," Fogarty said. "Do not try to move or drive over the wires."

**To report power outages or downed power lines, customers should call 1-800-342-5775.**

PPL Electric Utilities Corporation, a subsidiary of PPL Corporation that provides electricity delivery services to about 1.4 million customers in Pennsylvania, has consistently ranked among the best companies for customer service in the United States. More information is available at [www.pplelectric.com](http://www.pplelectric.com).

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