

# **PPL Electric Utilities restores service to nearly 300,000 customers in the three days following Hurricane Irene**

## **Work to continue in the coming days to restore service to all affected customers**

PPL Electric Utilities

Allentown, Pa. (August 30, 2011) – PPL Electric Utilities now has restored power to nearly 300,000 customers over the past three days following the widespread damage left by Hurricane Irene over the weekend.

The utility has more than 2,300 employees and contractors involved in the restoration effort in the wake of Irene, which ranks as the utility's second worst storm in the past 20 years.

As of 9 p.m., about 286,000 customers were restored with about 31,000 customers remaining without power across the utility's service area in central and eastern Pennsylvania. As crews continued work this evening, service was expected to be restored to thousands more customers over the next few hours.

Repair crews are sometimes identifying additional outages as they respond to trouble spots.

Customers who remain without power after 10 a.m. Wednesday (8/31) are asked to report their outage again at 1-800-DIAL-PPL (1-800-342-5775). Doing so will help PPL Electric Utilities gain the clearest possible picture of remaining outages and restoration times.

The hardest hit areas of the PPL Electric Utilities service territory remain in the northeast part of the state, particularly Wayne, Pike and Monroe counties. Those counties had a combined total of about 19,000 customers without power as of 8 p.m. and increased resources will continue be directed to those areas in the coming days.

For estimated outage numbers by county and municipality, along with locations for water and ice distribution for customers, storm damage and restoration photos, and storm safety reminders, visit [www.pplelectric.com/outage](http://www.pplelectric.com/outage).

PPL Electric Utilities, a subsidiary of PPL Corporation (NYSE: PPL), provides electric delivery services to about 1.4 million customers in Pennsylvania and has consistently ranked among the best companies for customer service in the United States. More information is available at [www.pplelectric.com](http://www.pplelectric.com).

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